Knowledge Management In Organizations A Critical Introduction

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Healthcare Knowledge Management - Rajeev Bali 2010-05-30
This unique text is a practical guide to managing and developing Healthcare Knowledge Management (KM) that is underpinned by theory and research. It provides readers with an understanding of approaches to the critical nature and use of knowledge by investigating healthcare-based KM systems. Designed to demystify the KM process and demonstrate its applicability, this text offers contemporary and clinically-relevant lessons for future organizational implementations.
Knowledge Management for Nuclear Industry Operating Organizations - International Atomic Energy Agency 2006
Managing knowledge in the nuclear industry will be one of the most critical challenges in the near future. The purpose of this publication is to identify the fundamental elements needed for an effective knowledge management (KM) system, to share with nuclear industry operating organization managers lessons learned regarding KM, as well as providing guidance concerning methods for KM implementation. Intended as an introduction to KM approaches and practices, this publication also provides guidance on improving KM practices in nuclear industry operating organizations. Senior and middle level managers of nuclear industry operating organizations will find the book provides a wealth of practical information and will be a critical resource informing

their KM planning, system implementation and improvements.
Handbook of Organizational Learning and Knowledge - Meinolf Dierkes 2003
This is an overview of how the concept of organisational learning emerged, how it has been used and debated, and where it may be going.
Knowledge Management in Organizations - Donald Hislop 2018
Revised copy of Knowledge management in organizations, [2013]
Managing Information and Knowledge in Organizations - Alistair Mutch 2008-01-15
Knowledge is increasingly regarded as central, both to the successful functioning of organizations and to their strategic direction. Managing Information and Knowledge in Organizations explores the nature and place of knowledge in contemporary organizations, paying particular attention to the management of information and data and to the crucial enabling role played by information and communication technology. Alistair Mutch draws on a wide range of literature spanning the disciplines of business, management, information management, and information systems. This material is located in a framework based on critical realism but covering the full range of contemporary debates. Managing Information and Knowledge in Organizations distinguishes itself by: taking a process-based approach centered around the notion of

information literacy giving more attention to issues of data and information than other texts emphasizing the importance of technology while continuing to stress the centrality of social and organizational factors placing issues of organizational and national culture in a broader politico-economic context. Featuring such useful features as chapter objectives, mini-cases, chapter summaries, and suggestions for further reading, this text is ideal for advanced undergraduate and graduate students in knowledge management, information management, and management of information systems courses and modules.

Appreciative Sharing of Knowledge - Tojo Joseph Thatchenkery 2005-01-01
In this contribution to change management, Thatchenkery describes a brand new methodology called Appreciate Sharing of Knowledge (ASK) and provides a step-by-step tool kit for anyone interested in knowledge management.

Introduction to Knowledge Management - Emerald Insight Staff 2005
At the centre of every successful organization is the knowledge of key managers and their ability to apply it. In a globally competitive world, it is becoming increasingly important to capture knowledge, develop people and establish lifelong learning to continue to compete at the leading edge of business.

Management Lives - David Knights 1999-08-30
`The authors bring a spark of vitality and life to an area that could be cynically viewed as a series of conflicting fads and fashions....I would recommend anyone in the process of reviewing or designing an entrepreneurship development course to consider the benefits that this book would bring to the teaching process´ - Entrepreneurship and Innovation `Using fiction in the classroom as an approach to stimulating the study of people in organizations is well-established. What this book contributes is a way of exploring some of the existential elements of life in organizations, which are typically difficult to study. It will be on my reading lists. Hopefully, this example, and regrettably few others which exist, will contribute in the long term to the reformulation of how the lived experience of organizational life may be explored in the classroom´ -

Leadership & Organization Development Journal Based on courses taught by the authors over many years, this innovative text is a lively and accessible analysis of people at work and the problems they have to confront. The student is introduced to a range of key themes in management such as: power and identity; consumption and bureaucracy; rational choice and meaning all through the medium of characters and situations in contemporary literature. The clear theoretical framework, supported by footnotes, summaries and further reading guides, makes this an introduction to management the student will find useful as well as enjoyable.

Introduction to Business - Lawrence J. Gitman 2018
Introduction to Business covers the scope and sequence of most introductory business courses. The book provides detailed explanations in the context of core themes such as customer satisfaction, ethics, entrepreneurship, global business, and managing change. Introduction to Business includes hundreds of current business examples from a range of industries and geographic locations, which feature a variety of individuals. The outcome is a balanced approach to the theory and application of business concepts, with attention to the knowledge and skills necessary for student success in this course and beyond.

Knowledge Management in Modern Organizations - Jennex, Murray E. 2006-12-31
Knowledge management has been growing in importance and popularity as a research topic and business initiative. This book documents the key issues of knowledge management and serves as an useful resource for academicians, practitioners, researchers, and students.

Knowledge Management in Theory and Practice, third edition - Kimiz Dalkir 2017-12-22
A new, thoroughly updated edition of a comprehensive overview of knowledge management (KM), covering theoretical foundations, the KM process, tools, and professions. The ability to manage knowledge has become increasingly important in today's knowledge economy. Knowledge is considered a valuable commodity, embedded in products and in the tacit knowledge of highly mobile individual employees.

Knowledge management (KM) represents a deliberate and systematic approach to cultivating and sharing an organization's knowledge base. This textbook and professional reference offers a comprehensive overview of the field. Drawing on ideas, tools, and techniques from such disciplines as sociology, cognitive science, organizational behavior, and information science, it describes KM theory and practice at the individual, community, and organizational levels. Chapters cover such topics as tacit and explicit knowledge, theoretical modeling of KM, the KM cycle from knowledge capture to knowledge use, KM tools, KM assessment, and KM professionals. This third edition has been completely revised and updated to reflect advances in the dynamic and emerging field of KM. The specific changes include extended treatment of tacit knowledge; integration of such newer technologies as social media, visualization, mobile technologies, and crowdsourcing; a new chapter on knowledge continuity, with key criteria for identifying knowledge at risk; material on how to identify, document, validate, share, and implement lessons learned and best practices; the addition of new categories of KM jobs; and a new emphasis on the role of KM in innovation. Supplementary materials for instructors are available online.

Knowledge Management in Organizations - Donald Hislop 2013

Knowledge Management in Organizations - Lorna Uden 2018-07-30
This book contains the refereed proceedings of the 13th International Conference on Knowledge Management in Organizations, KMO 2018, held in Žilina, Slovakia, in August 2018. The theme of the conference was "Emerging Research for Knowledge Management in Organizations." The 59 papers accepted for KMO 2018 were selected from 141 submissions and are organized in topical sections on: Knowledge management models and analysis; knowledge sharing; knowledge transfer and learning; knowledge and service innovation; knowledge creation; knowledge and organization; information systems and information science; knowledge and technology management; data mining and intelligent science; business and customer relationship management; big data and IoT; and new trends in IT.

Principles of Management - Openstax 2022-03-25
Principles of Management is designed to meet the scope and sequence requirements of the introductory course on management. This is a traditional approach to management using the leading, planning, organizing, and controlling approach. Management is a broad business discipline, and the Principles of Management course covers many management areas such as human resource management and strategic management, as well as behavioral areas such as motivation. No one individual can be an expert in all areas of management, so an additional benefit of this text is that specialists in a variety of areas have authored individual chapters. Contributing Authors David S. Bright, Wright State University Anastasia H. Cortes, Virginia Tech University Eva Hartmann, University of Richmond K. Praveen Parboteeah, University of Wisconsin-Whitewater Jon L. Pierce, University of Minnesota-Duluth Monique Reece Amit Shah, Frostburg State University Siri Terjesen, American University Joseph Weiss, Bentley University Margaret A. White, Oklahoma State University Donald G. Gardner, University of Colorado-Colorado Springs Jason Lambert, Texas Woman's University Laura M. Leduc, James Madison University Joy Leopold, Webster University Jeffrey Muldoon, Emporia State University James S. O'Rourke, University of Notre Dame
Effective Knowledge Management Systems in Modern Society - Jennex, Murray E. 2018-07-20
Within the past ten years, tremendous innovations have been brought forth in information technology and knowledge management. Some of the key technical innovations have included the introduction of social media, artificial intelligence, as well as improved network connectivity and capacity. Effective Knowledge Management Systems in Modern Society is a critical scholarly resource that presents an overview of how technical, social, and process changes are impacting the way knowledge systems are being designed. Featuring coverage on a broad range of topics such as knowledge engineering, cognitive ergonomics, and interorganizational knowledge, this book is geared toward consultants, practitioners, and researchers seeking current research on how new approaches in knowledge management impact information technology

professionals.

Encyclopedia of Organizational Knowledge, Administration, and Technology - Khosrow-Pour D.B.A., Mehdi 2020-09-29
For any organization to be successful, it must operate in such a manner that knowledge and information, human resources, and technology are continually taken into consideration and managed effectively. Business concepts are always present regardless of the field or industry – in education, government, healthcare, not-for-profit, engineering, hospitality/tourism, among others. Maintaining organizational awareness and a strategic frame of mind is critical to meeting goals, gaining competitive advantage, and ultimately ensuring sustainability. The Encyclopedia of Organizational Knowledge, Administration, and Technology is an inaugural five-volume publication that offers 193 completely new and previously unpublished articles authored by leading experts on the latest concepts, issues, challenges, innovations, and opportunities covering all aspects of modern organizations. Moreover, it is comprised of content that highlights major breakthroughs, discoveries, and authoritative research results as they pertain to all aspects of organizational growth and development including methodologies that can help companies thrive and analytical tools that assess an organization's internal health and performance. Insights are offered in key topics such as organizational structure, strategic leadership, information technology management, and business analytics, among others. The knowledge compiled in this publication is designed for entrepreneurs, managers, executives, investors, economic analysts, computer engineers, software programmers, human resource departments, and other industry professionals seeking to understand the latest tools to emerge from this field and who are looking to incorporate them in their practice. Additionally, academicians, researchers, and students in fields that include but are not limited to business, management science, organizational development, entrepreneurship, sociology, corporate psychology, computer science, and information technology will benefit from the research compiled within this publication.

The Knowledge Evolution - Verna Allee 2012-06-25
The Knowledge Evolution offers a unique and powerful road map for understanding knowledge creation, learning, and performance in everyday work. This book reframes current thinking by delving into the hidden world of knowledge supporting both individual and organizational performance, laying the foundation for the emerging art of knowledge management. Packed with best practices from leading edge companies, essential guidelines, design principles, analogies, and conceptual frameworks, it serves as a practical guidebook for mastering the Knowledge Era. It will help managers make more intelligent decisions about knowledge creation, reduce wasteful technology investments and lead to new ease and confidence in applying knowledge and learning principles for themselves and for their organizations. Verna Allee delves into current thinking and practice to unravel the genetic code of knowledge itself. This revolutionary approach has surfaced a simple and elegant knowledge archetype. She demonstrates how this archetype can help us deal with complexity and suggests ways of self-organizing that make profound sense in today's networked enterprises. From strategies for core knowledge competencies to the key components of individual expertise, The Knowledge Evolution zeroes in on the critical success factors for the knowledge-based enterprise. What emerges is an approach to knowledge management that is simple enough to communicate at every level of the organization, yet rich enough to encompass all the complexity of modern enterprises. Verna Allee is the founder of Integral Performance Group, a consulting practice in California that specializes in the learning organization, knowledge competencies, organizational systems change, systems thinking, total quality and learning, benchmarking support, best practices research, and strategic development. She holds a degree in the Study of Human Consciousness and her work is informed by a deep interest in intelligence, human development, cognition, intuition and consciousness. She is the author of Learning Links: Enhancing Individual and Team Performance, Pfeiffer and Co-Jossey Bass, 1996.

Organizations as Knowledge Systems - H. Tsoukas 2016-01-25

Knowledge has only recently been widely recognized as an organizational asset, the effective management of which can afford a firm competitive advantage. This book takes an interdisciplinary approach to knowledge management relating it to business strategy, dynamic capabilities and firm performance. Some of the most eminent scholars in management have contributed to this timely book, including John Seely Brown, Chris Argyris, Georg von Krogh, Soumitra Dutta, Howard Thomas and John McGee, Arie Lewin and Silvia Massini. The book offers practitioners and students alike state of the art research in the field of organizational knowledge and management

Becoming a Knowledge-Sharing Organization - Steffen Soulejman Janus 2016-10-28

This volume offers a simple, systematic guide to creating a knowledge sharing practice in your organization. It shows how to build the enabling environment and develop the skills needed to capture and share knowledge gained from operational experiences to improve performance and scale-up successes. Its recommendations are grounded on the insights gained from the past seven years of collaboration between the World Bank and its clients around the world—ministries and national agencies operating in various sectors—who are working to strengthen their operations through robust knowledge sharing. While informed by the academic literature on knowledge management and organizational learning, this handbook's operational background and many real-world examples and tips provide a missing, practical foundation for public sector officials in developing countries and for development practitioners. However, though written with a public sector audience in mind, the overall concepts and approaches will also hold true for most organizations in the private sector and the developed world.

Managing and Organizations - Stewart R Clegg 2011-11-28
Electronic Inspection Copy available for instructors here Now in its Third Edition, this unique and highly esteemed text goes from strength to strength, continuing to offer: seamless coverage of the essential topics of organizational behaviour a realist's guide to management capturing the complex life of organizations (the paradoxical, emotional, insecure, self-

confident, responsible, irresponsible) and delivers the key themes and debates in an accessible way interactive, instructive (and fun) learning aids and features, both in the text and on the Companion Website an attractive, easily navigable, full-colour text design a guide to further reading including hand-selected journal articles, many of which are available on the Companion Website. As well as cutting-edge content and features, the Third Edition now includes: clearer, more concise exposition of all you need to know about organizations expanded coverage of public-sector, informal and non-profit organizations additional discussion of international cultures revised case studies to cater for readers across the world at all levels of knowledge and experience a revisited Companion Website with longer case studies. Over the last seven years, more and more students and tutors have been won over by Managing and Organizations' coverage, wisdom and insight, and this new edition is a yet more essential guide to negotiating and understanding the bustling and complex life of organizations. Visit the Companion Website at www.sagepub.co.uk/managingandorganizations3 To watch Tyrone Pitsis talk about the new edition of Managing and Organizations - click here.

Current Issues in Knowledge Management - Jennex, Murray E. 2008-02-28

"This book combines research on the cultural, technical, organizational, and human issues surrounding the creation, capture, transfer, and use of knowledge in today's organizations. Topics such as organizational memory, knowledge management in enterprises, enablers and inhibitors of knowledge sharing and transfer, and emerging technologies of knowledge management, offering information to practitioners and scholars in a variety of settings"--Provided by publisher.

Knowledge Management - Jennifer A. Bartlett 2021-05-15
Knowledge Management: A Practical Guide for Librarians will help information professionals recognize, organize, communicate, and leverage both the tacit and explicit knowledge already in the organization for the benefit of themselves and their users

Cultivating Communities of Practice - Etienne Wenger 2002

Today's marketplace is fueled by knowledge. Yet organizing a systematically to leverage knowledge remains a challenge. Leading companies have discovered that technology is not enough, and that cultivating communities of practice is the keystone of an effective knowledge strategy. Communities of practice come together around common interests and expertise- whether they consist of first-line managers or customer service representatives, neurosurgeons or software programmers, city managers or home-improvement amateurs. They create, share, and apply knowledge within and across the boundaries of teams, business units, and even entire companies- providing a concrete path toward creating a true knowledge organization. In Cultivating Communities of Practice, Etienne Wenger, Richard McDermott, and William M. Snyder argue that while communities form naturally, organizations need to become more proactive and systematic about developing and integrating them into their strategy. This book provides practical models and methods for stewarding these communities to reach their full potential-without squelching the inner drive that makes them so valuable. Through in-depth cases from firms such as DaimlerChrysler, McKinsey & Company, Shell, and the World Bank, the authors demonstrate how communities of practice can be leveraged to drive overall company strategy, generate new business opportunities, tie personal development to corporate goals, transfer best practices, and recruit and retain top talent. They define the unique features of these communities and outline principles for nurturing their essential elements. They provide guidelines to support communities of practice through their major stages of development, address the potential downsides of communities, and discuss the specific challenges of distributed communities. And they show how to recognize the value created by communities of practice and how to build a corporate knowledge strategy around them. Essential reading for any leader in today's knowledge economy, this is the definitive guide to developing communities of practice for the benefit-and long-term success-of organizations and the individuals who work in them. Etienne Wenger is a renowned expert and consultant on knowledge management and communities of practice in San Juan, California. Richard McDermott is a leading expert of organization and community development in Boulder, Colorado. William M. Snyder is a founding partner of Social Capital Group, in Cambridge, Massachusetts.

Managing the Reality of Virtual Organizations - Sandhya Shekhar 2016-03-04
This book comes at a time when virtual organizations (VO), are proliferating exponentially due to the twin catalysts of globalization and technological enablement. It provides conceptual frameworks and simple tools for identifying and addressing the complexities of managing geographically dispersed, virtually linked organizations, which may have grown organically or inorganically into a potpourri of multiple cultures, capabilities and practices. These can help to scientifically assess the impact of virtualization, balance the physical with the virtual and manage risks using early indicators. The book provides mechanisms to recognize, localize, measure and address vulnerabilities. Ensuring knowledge transfer effectiveness (KTE) is vital in VOs. A diagnostic tool has been evolved to measure KTE, isolate problems and weak links and plan effective interventions. A set of critical factors to increase the probability of success of globalization strategies have been identified. This book interleaves theory with practice and provides insights drawn from conversations with business leaders, exploratory surveys, and in-depth research using a large sample. The solid methodological underpinnings serve as a useful template for researchers, while the models can be contextualized to suit any organization. Foreword by Mr. Ajit Balakrishnan, Chairman and CEO, Rediff.com; Chairman, Board of Governors, Indian Institute of Management Calcutta.

Organizational Behaviour and Work - Fiona M. Wilson 2018
A critical yet accessible introduction to organisational behaviour and work, this book will help you understand the complexities of organisational life and evaluate modern business practices. Classic organisational behaviour topics such as team-working, motivation, and change are complemented by core critical approaches such as power and control, organisational misbehaviour, and health and well-being through

a clear three-part structure. Students are encouraged to look beyond a descriptive approach and truly engage with the content. Examples and 'Stop and Think' boxes placed throughout chapters, as well as end-of-chapter case studies with accompanying questions, provide the opportunity for this engagement and show how each chapter's theoretical coverage applies in real-life business situations.

Knowledge Management Matters - Joann Girard 2018-02-23
Knowledge Management Matters: Words of Wisdom from Leading Practitioners is a collection of works penned by this amazing and diverse group of thought leaders. Each of these trailblazers has generously shared their knowledge with a view to helping you and your organization succeed in the knowledge environment. The tips, tactics, and techniques they suggest are time-tested and proven concepts that will help you achieve your organizational objectives. Their collective works are based on decades of experiences with real-world organizations. This is not a book of untested theories that might work, but rather a compilation of genuine words of wisdom from experienced KM practitioners who know knowledge management. Knowledge Management Matters starts with a brief overview of the evolution of knowledge management. Building on this historical foundation, we launch a wide-ranging exploration of the domain. Throughout the book are excellent examples of what works, what doesn't, and some thought-provoking teases about the future. The authors offer great advice on a variety of subjects including storytelling, big data, creativity & innovation, leading communities, knowledge assets, co-creation, catering for a transient workforce and so much more. The contributing practitioners, in alphabetical order, are: - Stephanie Barnes, Director of Doing Things Differently at Art of Innovation - Shawn Callahan, Founder of Anecdote - Paul Corney, Founder of knowledge et al - Nancy M. Dixon, Author of Common Knowledge, HBSP - Stan Garfield, Knowledge Management Author, Speaker, and Community Leader - Anthony J. Rhem, President/Principal Consultant of A.J. Rhem & Associates, Inc. - Arthur Shelley, Founder of Intelligent Answers - Douglas Weidner, Chairman & Chief Instructor of KM Institute - Ron Young, Founder of Knowledge Associates International

Handbook of Research on Organizational Culture Strategies for Effective Knowledge Management and Performance - Tessier, Dana 2021-06-25
Organizations are facing major disruptions in technology, consumer preferences, and in the makeup of their workforce, and as a result, they will need to adapt to these rapidly changing times to stay effective. Organizations that are able to tap into the collective knowledge of their employees and leverage their insights will have an advantage over those that lack this connectivity. Implementing a knowledge management (KM) strategy can help organizations improve operational effectiveness, innovation, and adapt to changes, but the majority of KM implementations fail due to misalignment with the organization's existing culture. Organizational culture can enable effective KM, or it can be a barrier to its implementation. The Handbook of Research on Organizational Culture Strategies for Effective Knowledge Management and Performance defines the relationship between organizational culture and knowledge management and how they impact one another. This handbook also identifies critical business practices to assist organizations in transitioning to work from home while maintaining a strong corporate culture that includes beneficial knowledge-sharing behaviors. Covering topics including knowledge management, organizational culture, and change management, this text is essential for managers, executives, practitioners, leaders in business, non-profits, academicians, researchers, and students looking for research on how organizations can thrive and adapt due to emerging global disruptions as well as local or internal disruptions.

Working Knowledge - Thomas H. Davenport 2000-04-26
This influential book establishes the enduring vocabulary and concepts in the burgeoning field of knowledge management. It serves as the hands-on resource of choice for companies that recognize knowledge as the only sustainable source of competitive advantage going forward. Drawing from their work with more than thirty knowledge-rich firms, Davenport and Prusak--experienced consultants with a track record of success--examine how all types of companies can effectively understand,

analyze, measure, and manage their intellectual assets, turning corporate wisdom into market value. They categorize knowledge work into four sequential activities--accessing, generating, embedding, and transferring--and look at the key skills, techniques, and processes of each. While they present a practical approach to cataloging and storing knowledge so that employees can easily leverage it throughout the firm, the authors caution readers on the limits of communications and information technology in managing intellectual capital.

Encyclopedia of Knowledge Management, Second Edition - Schwartz, David 2010-07-31
Knowledge Management has evolved into one of the most important streams of management research, affecting organizations of all types at many different levels. The Encyclopedia of Knowledge Management, Second Edition provides a compendium of terms, definitions and explanations of concepts, processes and acronyms addressing the challenges of knowledge management. This two-volume collection covers all aspects of this critical discipline, which range from knowledge identification and representation, to the impact of Knowledge Management Systems on organizational culture, to the significant integration and cost issues being faced by Human Resources, MIS/IT, and production departments.

Organizational Communication - Dennis K. Mumby 2018-11-29
While traditional in its coverage of the major research traditions that have developed over the past 100 years, Organizational Communication is the first textbook in the field that is written from a critical perspective while providing a comprehensive survey of theory and research in organizational communication. Extensively updated and incorporating relevant current events, the Second Edition familiarizes students with the field of organizational communication—historically, conceptually, and practically—and challenges them to critically reflect on their common sense understandings of work and organizations, preparing them for participation in 21st-century organizational settings. Linking theory with practice, Dennis K. Mumby and new co-author Timothy R. Kuhn skillfully explore the significant role played by organizations and corporations in

constructing our identities.

The Relevance of Knowledge Management to Educational Organizations - Heba Ahmed 2021-03-02
Research Paper (postgraduate) from the year 2020 in the subject Pedagogy - School System, Educational and School Politics, University of Education Ludwigsburg, language: English, abstract: This paper's research questions are: What is Knowledge and Knowledge Management? What is the relevance of Knowledge Management to educational organizations? Knowledge Management (KM) is a fundamental asset in any organization, although intangible, it is the intellectual investment. It is the main drive for innovation and development. KM is a process by which an organization improves its business performance by means of developing, storing, and disseminating information. In order to remain competitive, organizations need to control the knowledge they have to be transformed into learning organizations. Knowledge Management also helps organizations in organizing and transferring essential information and expertise needed in problem solving and decision making to improve the organizations' effectiveness. Knowledge management is as critical in the educational organizations as in other fields. Educational for organizations are learning environments by nature and require arrangement and dissemination of knowledge for better improvement in performance and objectives.

Knowledge Management in Libraries - Mohammad Nazim 2016-07-24
Knowledge Management in Libraries: Concepts, Tools and Approaches brings to the forefront the increasing recognition of the value of knowledge and information to individuals, organizations, and communities, providing an analysis of the concepts of Knowledge Management (KM) that prevails among the Library and Information Science (LIS) community. Thus, the book explores knowledge management from the perspective of LIS professionals. Furthermore, unlike most books on the topic, which address it almost exclusively in the context of a firm or an organization to help gain a competitive advantage, this book looks at knowledge management in the context of not for profit

organizations such as libraries. Describes the theory and approaches of knowledge management in the context of librarianship Seeks to identify and explain the principles that underlie the different processes of knowledge management Combines the theoretical and practical perspectives of the topic Provides a comprehensive and methodological approach to support librarians and information science professionals in the implementation of knowledge management in libraries and information centers Proposes a model for libraries and information centers which may be used as a guide for implementation Incorporates illustrations where necessary to provide a clear understanding of the concepts

The Knowledge Manager's Handbook - Nick Milton 2019-10-03 WINNER: CILIP's Knowledge and Information Management Award 2019 - Information Resources Print Category The way an organization manages and disseminates its knowledge is key to informed business decision-making, effectiveness and competitive edge. The Knowledge Manager's Handbook takes you step by step through the processes needed to define and embed an effective knowledge management framework within an organization. This second edition now includes clear guidance on the best practice requirements from the first ever internationally recognised standard for knowledge management, ISO 30401:2018, as well as content on the impact of AI and data analytics. Nick Milton and Patrick Lambe work through each stage of creating and implementing a knowledge management framework for an organization's specific needs, based around the four essential aspects of knowledge management: people, processes, technologies and governance. With updated international case studies from organizations of all sizes and sectors, along with user-friendly templates and checklists to help implement effective knowledge management procedures, The Knowledge Manager's Handbook is the end-to-end guide to making a sustainable change in the knowledge management culture.

Knowledge Risk Management - Susanne Durst 2020-02-04 This book provides an in-depth introduction to knowledge risk management (KRM) as well as methods, tools and cases to address knowledge risk management issues in both the public and private sector. It focuses on the integration of knowledge risks into the holistic risk management of organizations. In addition, this book is accompanied by an external website that includes additional checklists, videos and company cases. The combination of a sound theoretical framework along with practical instruments, tools and ancillary materials makes this book a unique, interactive book for professionals, managers, and executives as well as students, academics and policy makers.

Management: A Very Short Introduction - John Hendry 2013-10-24 In this Very Short Introduction, John Hendry provides a lively introduction to the nature and principles of management. Tracing its development over the past century, Hendry looks not only at the jobs managers do today and their place in the culture of work, but also provides an insight into modern management theory.

Knowledge Management in Organizations - Donald Hislop 2013-01-31 This introductory level textbook critically reviews and analyses the key themes underpinning knowledge management in organisations. It presents the key debates in this area, including coverage of epistemologies of knowledge, managing and sharing knowledge, and learning and innovation.

Complex Responsive Processes in Organizations - Ralph Stacey 2003-09-02 The past decade has seen increasing focus on the importance of information and knowledge in economic and social processes, the so-called 'knowledge economy'. This is reflected in the popularity amongst practicing managers and organizational theorists of notions of learning, sense-making, knowledge creation, knowledge management and intellectual capital in organizations and more recently, of emotional intelligence as an important management skill. This insightful book: argues that the information processing view of knowledge creation held by systems thinkers is no longer tenable develops the alternative perspective of Complex Responsive Processes of relating, drawing on the complexity sciences as a source for analogies with human action places

self-organizing interaction at the centre of the knowledge creating process in organizations. Learning and knowledge creation are seen as qualitative processes of power relating that are emotional as well as intellectual, creative as well as destructive, enabling as well as constraining, and the result is a radical questioning of the belief that organizational knowledge is essentially codified and centralized. Instead, organizational knowledge is understood to be in the relationships between people in an organization and has to do with the qualities of those relationships.

Knowledge Organization and Classification in International Information Retrieval - Nancy Williamson 2013-05-13
Learn step-by-step how to develop knowledge-based products for international use! Knowledge Organization and Classification in International Information Retrieval examines current efforts to deal with the increasing globalization of information and knowledge. International authors walk you through the theoretical foundations and conceptual elements behind knowledge management, addressing areas such as the Internet, multinational resources, translations, and information languages. The tools, techniques, and case studies provided in this book will be invaluable to anyone interested in bridging the international information retrieval language gap. This book is divided into four sections that address major themes for internationalized information and knowledge: "General Bibliographic Systems" discusses how bibliographic classification systems can be adapted for specific subjects, the problems with addressing different language expressions, and the future of these systems "Information Organization in Knowledge Resources" explores knowledge organization and classification, focusing mainly on libraries and on the Internet "Linguistics, Terminology, and Natural Language Processing" analyzes the latest developments in language processing and the design of information retrieval tools and resources "Knowledge in the World and the World of Knowledge" addresses the ontological foundations of knowledge organization and classification and knowledge management in organizations from different cultures With this book, you'll gain a better understanding about the international efforts to globalize: the Dewey Decimal Classification the Library of Congress Classification the Universal Decimal Classification multilingual thesauri Web directories of education-related resources human language technology metadata schemas the North American Industry Classification Figures, tables, charts, and diagrams elucidate the concepts in Knowledge Organization and Classification in International Information Retrieval. Information educators and practitioners as well as specialists in classification and knowledge organization will find this book valuable for its focus on the problems of—and solutions for—information retrieval for specific linguistic, cultural, and domain communities of discourse.

Making Sense of Management - Mats Alvesson 2012-04-20
Electronic Inspection Copy available for instructors here The first edition of Making Sense of Management set out to provide a fresh perspective on management that was both broad and critical, exploring how the disruptive and constructive potential of critical theory can be realized in organizations. Along the way, it has proven to be a landmark contribution to critical management studies. As well as setting the agenda for current research, this revised edition has been written to appeal to a broader readership and open up critical theory for the general management student. New sections on HRM, brands, identity, ethics and leadership have been fully developed alongside the rest of the text to reflect the current state of play in critical management studies. The second edition of Making Sense of Management will be of interest to students and researchers in critical management studies and students on general management courses with a critical perspective.

The KM Cookbook - Chris J Collison 2019-08-09
The KM Cookbook serves up a menu of success stories and strategies for organizations wanting to know more about Knowledge Management Standard ISO30401 – whether they intend to pursue certification, or simply seek to use it as a framework to review their existing programme and strategy. The arrival of an internationally agreed standard and vocabulary, imbues fresh professional credibility to the field of Knowledge Management. Moving it on from a street food market of

disparate approaches, it provides knowledge managers with a brand-new kitchen, and a moment during which they can pause and consider the service that they provide to their organisations. The KM Cookbook uses the metaphor of the restaurant, its cuisine, owner, chef, staff, ingredients, menu-planners, customers – and a restaurant critic, to serve up ISO 30401 on a plate for the readers. The second half of the book illustrates aspects of the standard by exploring sixteen different examples of KM in practice around the world, through the reflections of their own 'KM chefs'. Case studies include: General Electric, World Bank, USAID, Schlumberger, PROCERGS, Médecins Sans Frontières, Transport for London, International Olympic Committee, TechnipFMC, Linklaters, Syngenta, Defence Science & Technology Laboratory, Financial Conduct Authority, Petroleum Development Oman, Saudi Aramco and MAPNA. This book will be invaluable for CKOs, CIOs, CEOs and knowledge and information managers seeking to gain professional recognition for their function and to review their approach within a new framework.